



Co-creation of Service Innovation in Europe

CoSIE publications

This list presents the CoSIE project's publications that have been published by 5/2021. At the time of CoSIE project's ending (31/5/2021), several articles are still in review and therefore not listed here.

Contents

Policy Briefs	2
Scientific articles	2
Professional articles	6
Conference Papers	9



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 770492.

Policy Briefs

Jalonen, H., Alexandros Sakellariou, A. Susanna Pyörre, S.. Relevance, Understanding and Motivation – The Key Catalysts of Co-creation. Policy Brief: Co-creation of Service Innovation in Europe (CoSIE) 12/2018. <https://storage.googleapis.com/turku-amk/2019/04/policy-brief-i-1.pdf>

Jalonen, H., Jäppinen, T., Bugarszki, Z. Co-creation of Social Innovation. Policy Brief: Co-creation of Service Innovation in Europe (CoSIE) 11/2019. <https://cosie.turkuamk.fi/uploads/2020/10/098bf89d-cosie-policy-brief-ii.pdf>

Fox, C., Baines, S., Wilson, R., Martin, M., Jalonen, H., Aflaki, I., Prandini, R., Bassi, Ganugi, G. & Aramo-Immonen, H. (2021). A new agenda for co-creating public services. <http://julkaisut.turkuamk.fi/isbn9789522167842.pdf>

Scientific articles

Toros K, Kangro K, Lepik K-L, et al. Co-creation of social services on the example of social hackathon: The case of Estonia. International Social Work. March 2020. <https://doi.org/10.1177/0020872820904130>

Medar, M.; Toros, K.; Bugarszki, Z., Kaal, E., Saia, K., Kangro, K., Lepik, K.-L. (2020). Media as a Promoter of Co-Creation and Innovation of Services in Võru County in Estonia. East-West Studies: Journal of Social Sciences of Tallinn University Law School, 11 (50), 62–78. <http://publications.tlu.ee/index.php/eastwest/issue/view/113>

Lepik, Katri-Liis; Kangro, Kadri (2020). Avalike teenuste korraldamisest ja nende innovatsioonist koosloome abil. Acta Politica Estica, 11, 137–152. <http://publications.tlu.ee/index.php/actapoliticaestica>



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 770492.

Jalonen & Lehti: Sosiaalinen investointi: jotain uutta, vähän vanhaa, paljon lainattua (Social investment – something new, something old, something borrowed) Available:

<https://www.theseus.fi/handle/10024/261023>

Jalonen: Julkisten palvelujen yhteiskehittäminen – kaunista puhetta vai suomalaisen julkishallinnon arkea? (Co-creation of public services – nice talk or everyday practice in Finnish public administration?) Available:

<https://www.theseus.fi/handle/10024/267993>

Jalonen, Puustinen & Raisio: The hidden side of co-creation in complex multi-stakeholder environment: when self-organization fails and emergence overtakes.

Available: https://link.springer.com/chapter/10.1007/978-981-15-0069-5_1

Jalonen & Helo (2020) Co-creation of public service innovation using open data and social media – rhetoric, reality or something in between? International Journal of Innovation in the Digital Economy, 11(3), 64–77.

<https://www.igi-global.com/article/co-creation-of-public-service-innovation-using-open-data-and-social-media/256154>

Jalonen: Tietämättömyyden tunnustaminen on viisauden alku (Ignorance is a bliss). Focus Localis, 48:3, 75–85.

https://osuva.uwasa.fi/bitstream/handle/10024/12007/Osuva_Jalonen_2020.pdf?sequence=2&isAllowed=y

Jalonen & Kokkola (2020) Koronapandemian puhujapositiot sosiaalisen median lapsi- ja perheaiheisissa keskusteluissa (Social media discussion on child and family issues during Coronavirus pandemic); Media & Viestintä, 43(4), 303–325. <https://journal.fi/mediaviestinta/article/view/100618>



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 770492.

Kirjavainen & Nieminen: Co-creation as a tool for Socially withdrawn youths wellbeing.

https://sites.univaasa.fi/hktp2020/wp-content/blogs.dir/4/files/sites/92/2020/11/Abstraktikirja_paivitetty-10.11.2020.pdf

Fox, C., Harrison, J., Marsh, C. and Smith, A. (2018) "Piloting different approaches to personalised offender management in the English criminal justice system", *European Sociological Review*. Vol.28(1) pp.35-61
doi.org/10.1080/03906701.2017.1422886

Jamieson, D., Wilson, R. & Martin, M. (2019) , The (Im)possibilities of Open Data? *Public Money and Management*. 39, 5, p. 364-368 doi.org/10.1080/09540962.2019.1611240

Baines, S, Bull, M, Antcliff A and Martin, L Good stories get lost in bureaucracy! Cultural biases and information for co-production *Public Money & Management* on-line first publication in advance of print
doi.org/10.1080/09540962.2021.1909941

Alexandros Sakellariou, "Co-creation in the public sector: The role of citizens-users in the design and implementation of public services"

Csoba Judit, Sipos Flórián, Gazdasági és társadalmi integrációs modellek perifériális térségekben A szociális földprogram, a közfoglalkoztatás és a szociális szövetkezetek működésének jellemzői hátrányos helyzetű kistélepléseken, *Szociológiai Szemle* 30(1): 21–43 https://szociologia.hu/dynamic/21_43_oldal.pdf

Francesco Venturelli Francesca Ferrari Serena Broccoli Laura Bonvicini Pamela Mancuso Annalisa Bargellini Paolo Giorgi Rossi The effect of Public Health/Pediatric Obesity interventions on socioeconomic inequalities in childhood obesity: A scoping review <https://onlinelibrary.wiley.com/doi/full/10.1111/obr.12931>



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 770492.

Serena Broccoli , Olivera Djuric , Laura Bonvicini , Anna Maria Davoli , Elena Ferrari , Francesca Ferrari , Maria Elisabeth Street , Paolo Giorgi Rossi Early life weight patterns and risk of obesity at 5 years: A population-based cohort study <https://pubmed.ncbi.nlm.nih.gov/32061684/>

Giorgi Rossi P, Ferrari F, Amarri S, Bassi A, Bonvicini L, Dall'Aglio L, Della Giustina C, Fabbri A, Ferrari A, Ferrari E, Fontana M, Foracchia M, Gallelli T, Ganugi G, Ilari B, Lo Scocco S, Maestri G, Moretti V, Panza C, Pinotti M, Prandini R, Storani S, Street ME, Tamelli M, Trowbridge H, Venturelli F, Volta A, Davoli AM, Childhood Obesity Prevention Working Group. Describing the Process and Tools Adopted to Cocreate a Smartphone App for Obesity Prevention in Childhood: Mixed Method Study, JMIR Mhealth Uhealth 2020;8(6):e16165 DOI: 10.2196/16165

Panza, C., Volta, A., Broccoli, S. et al. Evaluation of an intervention aimed at supporting new parents: the Baby Newsletter project. Ital J Pediatr 46, 123 (2020). <https://doi.org/10.1186/s13052-020-00886-5>

Broccoli S, Bonvicini L, Djuric O, Candela S, Davoli AM, Ferrari E, Panza C, Storani S, Tamelli M, Fabbri A, Giorgi Rossi P. Understanding the association between mother's education level and effectiveness of a child obesity prevention intervention: a secondary analysis of an RCT. Epidemiol Prev. 2020 Sep- Dec;44(5-6 Suppl 1):153-162. English. doi: 10.19191/EP20.5-6.S1.P153.085. PMID: 33415958.

Wiktorska-Święcka, A. (2019) Co-Creation of Public Services in Poland in Statu Nascendi. A Case Study on Senior Co-Housing Policy at the Urban Level . Polish Political Science Review, Vol.6 (Issue 2), pp. 26-54. <https://doi.org/10.2478/ppsr-2018-0012>

Wiktorska-Święcka Aldona, Współtworzenie usług publicznych jako nowy paradygmat innowacji społecznych, W: Innowacje społeczne : od aktywizacji społeczeństwa do ekosystemu innowacji / redakcja naukowa Anna Olejniczuk-Merta, Mirosław Miller. - Warszawa : wydawnictwo Key Text, 2020. - S. 94-115 http://www.keytext.com.pl/demos/9788364928123_demo.pdf



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 770492.

Wiktorska-Święcka Aldona, Dybał Mariusz, Janus Anna, Miśniakiewicz Anna, Timler Paweł Współtworzenie usług w obszarze mieszkalnictwa senioralnego w Polsce : ProPoLab - od marzeń do rzeczywistości Warszawa : Wydawnictwo Naukowe Scholar, 2020, 327 s. ISBN 978-83-66470-81-1

<https://scholar.com.pl/pl/glowna/4159-wspoltworzenie-uslug-brw-obszarze-mieszkalnictwa-senioralnego-w-polsce-brpropolab-od-marzen-do-rzeczywistosci.html> DOI: 10.7366/9788366470811

Trowbridge, H., Willoughby, M. (2021) Connecting Voices, Challenging Perspectives and Catalysing Change: Using storytelling as a tool for co-creation in public services across Europe pp. Central European Service for Cross Border Initiatives ed. Scott, J. pp59-72

Professional articles

https://vunkimano.vorumaa.ee/wp-content/uploads/2019/06/Sotsiaaltoo_nr2_2019_8kuni15.pdf

<https://www.yumpu.com/xx/document/read/63245065/pp87>

Tekoäly on tyhmä ilman eettistä ulottuvuutta. <http://urn.fi/URN:NBN:fi-fe2019101132392>

Onko näyttöä vai ei <http://urn.fi/URN:NBN:fi-fe2019101132391>

Tekoäly tulee, mutta ei jyrää meitä. <http://urn.fi/URN:NBN:fi-fe2019101132396>

Ihminen sinä olet data. Available <http://urn.fi/URN:NBN:fi-fe2019101132388>

Co-creation of Public Service Innovation - Something Old, Something New, Something Borrowed, Something Tech – CoSIE White Paper Available: <http://julkaisut.turkuamk.fi/isbn9789522167361.pdf>



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Kirjavainen & Linnossuo: Kohtaamiskoulutuksesta uusia eväitä nuorten kohtaamiseen (Article about the encountering training developed) in Nuorisotyö (Youth Work) 2/2020.

Jamieson, D, Martin, M & Wilson, R, COSMOS – The Co-creation Service Modelling System, 2020, Software. <https://doi.org/10.5281/zenodo.4058570> 29th September, 2020

Martin, M, Jamieson, D & Wilson, R, Newcastle Living Lab, 2019, Software, Zenodo.
newcastle-living-lab/living-lab: Version 1.25.8 | Zenodo 2nd September 2019

Alexandros Sakellariou, Rapid Evidence Appraisal of the Current State of Co-creation in Ten European Countries, <https://storage.googleapis.com/turku-amk/2019/04/rapid-evidence-appraisal-of.pdf>

Egyetemi Élet (University Life Magazin) 2020.10.02. p.21.

Útban a konyhakerti Kisállattartási programtól a Családi porta program felé (On the way from the Kitchen Garden Program to the Households Economy program) Conference publication

http://eselyfk.hu/wp-content/uploads/2021/01/kiadvány_Útban-a-Konyhakerti-kisállattartási-programtól-a-Családi-portaprogram-felé.pdf

Article in 'Sociaal Bestek (Journal for work, income and care) –Social Science journal – Winter2020.

<https://www.zorgwelzijn.nl/content/uploads/sites/4/2020/12/whitepaper-de-menselijke-maat-terug-bij-de-overheid.pdf>



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<https://www.zorgwelzijn.nl/content/uploads/sites/4/2020/12/whitepaper-de-menselijke-maat-terug-bij-de-overheid.pdf>

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<https://www.zorgwelzijn.nl/content/uploads/sites/4/2020/12/whitepaper-de-menselijke-maat-terug-bij-de-overheid.pdf>

Fox, C., Baines, S., Wilson, R., Martin, M., Ganugi, G., Prandini, R., Bassi, Janonen, H. & Gründemann, R. (2020).

Where Next for Co-creating Public Services? Emerging lessons and new questions from CoSIE, Turku

University of Applied Sciences <https://cosie.turkuamk.fi/uploads/2020/10/3e7fab8f-cosie-co-creation-positioning-paper.pdf>

Wiktorska-Święcka A., Miśniakiewicz A., Postawa K., Współtworzenie usług publicznych. Od teorii do praktyki. Poradnik., <https://online.fliphtml5.com/rxzf/ydtw/#p=1>

<https://www.fakt.pl/wydarzenia/polska/wroclaw/popowice-seniorze-wspoltworzyli-ogolnoeuropejski-projekt/3g5xvcv>



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Conference Papers

Paper at ISIRC, Glasgow, 2-4.09.2019

Kangro K, Reimann K-L "Are 'social hackathons' an improved method for co-creating public services with all stakeholders?"

Paper at EU Regions Week Conference: Brussels, 7.09.2019 Reimann, K.-L.

Paper at INSPIRE, Sept 18–21 2018, Antwerp

Paper at PUBSIC2019, 23-25.1.2019 Milan

Paper at PUBSIC2020, January 29-31, 2020

Paper at EURAM 4-6 December 2020 (virtual Dublin)

Paper at IMP 1-4 September 2020 (virtual Örebro)

Paper 'Extending co-creation to the rehabilitation of offenders in the English Criminal Justice system', Sue Baines, Chris Fox and Jordan Harrison, International Social Innovation Research Conference in Glasgow 2nd-4th September 2019

Paper "Sustaining social innovation at community level: An asset based approach", presented by Sue Baines to the Social Innovation Summit: Building the Field, University of Southern California, 9th October 2020. (The original summit in Los Angeles in April 2020 was cancelled. It was replaced by this virtual event in October)



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Co-creation of Service Innovation in Europe

Wilson R, Jamieson R, Martin M „Co-creation of the Interpretative Community for Social Innovation: Innovating Relationships using Visualisation approaches to improve deliberation of the challenges posed in Service Innovations (CoSIE)”, Public Social Innovation Conference (PUBSIC) Jan 2020 Stavanger, Norway

Paper/practical workshop at the International Visual Research Methods conference (July 2019)

Paper at RESER / Co-VAL conference (January 2021), „Humanising the system - Using the knowledge of lived experience to co-create public services, Trowbridge & Willoughby

Paper at “Public Administration: Prospects and Challenges in the 21st century” conference, 2018

Paper at ESA Conference Manchester 23.08.2019, “Work Based Welfare and New Social Services in the Rural Communities of Hungary”

Paper at IV. ISA Conference of Sociology Porto Alegre (Brazil), 27.02.2021. “Village company” or conditional cash transfers?”

Judit Csoba: Szociális földprogramok kutatói szemmel. (Social land programmes through researchers' eyes). Paper presented at 25th anniversary conference of Social Land Programmes. http://eselyfk.hu/wp-content/uploads/2018/08/jubileumi-konferencia-kiadvany-2018_07_low.pdf

Paper at ESA Conference Manchester 23.08.2019, “Work Based Welfare and New Social Services in the Rural Communities of Hungary”



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Presentation (no paper) "I determinanti alla nascita e a 3 anni di sovrappeso e obesità nei bambini di 5 anni. Uno studio retrospettivo nella Provincia di Reggio Emilia" XLII convegno AIE, 24-26 ottobre 2018 – Lecce, Italy

Presentation (no paper) "Andamento del peso nella prima infanzia e rischio di obesità a cinque anni: studio di coorte in popolazione" XLIII Convegno AIE, 23-25 ottobre 2019 – Catania

Page 230 Abstract book: <https://www.epidemiologia.it/wp-content/uploads/2019/05/Libro-Abstract-master4dic2019.pdf>

Poster (no paper) "Il processo di Co-creazione per definire i contenuti e le funzioni di una App sulla prevenzione dell'obesità infantile" XLIII Convegno AIE, 23-25 ottobre 2019 – Catania

Page 257 Abstract book: <https://www.epidemiologia.it/wp-content/uploads/2019/05/Libro-Abstract-master4dic2019.pdf>

Presentation (no paper) "Efficacia dell'utilizzo di applicazioni per dispositivi mobili per la prevenzione e il trattamento dell'obesità infantile e adolescenziale: una revisione sistematica" XLIII Convegno AIE, 23-25 ottobre 2019 – Catania

Page 131 Abstract book: <https://www.epidemiologia.it/wp-content/uploads/2019/05/Libro-Abstract-master4dic2019.pdf>

Presentations (no paper) "Conference on app in health promotion within the AFTER festival Reggio Emilia 20 October 2018 (LHA RE, UNIBO, Lepida) www.afterfestival.it"

Paper "Reducing childhood obesity through co-creation. The role of service professional in co-design: obstacles and opportunity".

Paper "La co-produzione come spazio di open innovation e come strategia di politica sociale"



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Co-creation of Service Innovation in Europe

Paper at AIS Conference – February 17th 2021, Le famiglie cambiano: e le politiche? <https://www.ais-sociologia.it/wp-content/uploads/2021/02/video-Locandina-A3-Le-famiglie-cambiano-3.pdf> Video: <https://www.youtube.com/watch?v=ucr3cJ0-lEg&t=4s>

Paper 'Co-creating public services with stories of lived experience', June 2019: Manchester

Paper at ECSWR 10th European Social Work Research Association, May 5th 2021: Cocreation in Social Service Innovation: User Voice and System Listening. (originally planned in April 2020, but delayed due to Covid)

Paper Presentation at learning community impact for Social Work professionals and policy makers, Hogeschool Zuyd about Cocreation and public service innovation. Part 1. Translating user voices to policy, March 25, 2021

Paper Presentation at learning community Impact for Social work professionals and policy makers, Hogeschool Zuyd: Cocreation and public service innovation Part 2. Organizing conversations of change through Community reporting. May 26th 2021

"EU Policymaking Hub meets CONNECT University". eGovernment: transformation for the digital age. Presentation: Designing with people (not for them). May 27th 2021

Paper at scientific conference contribution in Tilburg.

Paper at International Conference in Vienna: 'Housing for All. Affordable Housing in Growing Cities'



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Co-creation of Service Innovation in Europe

Paper at Nationwide Scientific Conference "Local public policies - conditions and perspectives" - presentation on the concept of co-creation in public services. Case study

Paper at RSA Annual Conference 2019: Pushing Regions beyond their Borders, Santiago de Compostela, Spain

Paper at 2nd Scientific Conference A CITY FOR PEOPLE 14-15.12.2018 Wroclaw

Paper at Congress of Regions Wroclaw 2019

Paper at Lower Silesian Open Dialogue Forum Żmigród, 10.12.2019

Paper at RESER 2020 „Humanising the system - Using the knowledge of lived experience to co-create public services, Trowbridge & Willoughby

Paper at ISIRC, September 2019, Glasgow

Paper at SNES, Gothenburg university, 2018-04-20



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